




**EAST BAY REGIONAL PARK DISTRICT
BOARD OF DIRECTORS MEETING
AGENDA STAFF REPORT**

DATE	February 4, 2025
TITLE	Authorization to Enter into a Contract with AT&T to Replace the State Mandated 9-1-1 Telephone System for a Total of \$230,348
DIVISION	Public Safety
FROM	Janet Severin, Support Services Supervisor Roberto Filice, Assistant General Manager of Public Safety
APPROVED	Sabrina Landreth, General Manager 

RECOMMENDATION

The General Manager recommends that the Board of Directors authorize execution of a contract with AT&T in the amount of \$230,348 to replace the state mandated 9-1-1 Telephone System.

BACKGROUND

The East Bay Regional Park District (Park District) Public Safety Division currently has a 9-1-1 telephone system called Vesta for phone lines in the Communications Center. Each year, the Communications Center processes over 54,000 phone calls. The calls include texts to 9-1-1, relay calls for hearing impaired park users, non-emergency calls, and emergencies. The system is currently 10 years old, going on 11. The system is so outdated that it is no longer possible to find replacement parts and needs to be replaced completely. It is imperative that a new system is purchased to ensure service to the public is not interrupted if our current antiquated system fails.

ANALYSIS

Over the last several years, the State of California has been working on a Next Generation 9-1-1 (NG911) project to bring up-to-date, cloud-based technology across all Public Safety Answering Points (PSAPs). After a lengthy vendor vetting process, the state has approved five (5) companies. Of these, only two state-approved vendors are locally supported through AT&T (who currently supports our 9-1-1 center), Carbyne and Motorola Vesta. Last year, Communications staff attended demos for all five state-approved vendors. As mentioned, three do not provide on-site support so if the 9-1-1 system fails, there is no one to respond immediately and Motorola Vesta is not yet available for immediate purchase and implementation.

To date, two other Alameda County public safety agencies, Piedmont and Emeryville, have chosen Carbyne as their new phone vendor and it is important to have most, if not all, departments on the same phone system to assist with mutual aid requests and consistency. The Park District and these agencies would be leading the charge in purchasing this system, with others to follow soon after. The Park District's Information Services Department has met with Carbyne to confirm that the technical specs needed to make sure the system will work for the district.

On December 9, 2024, AT&T submitted a Scope of Work to the Park District to install and implement the Carbyne system within 120 days. As the adoption of the NG911 project is state-mandated, the State of California has agreed to pay AT&T the total cost of \$175,674. The Park District will be required to pay for add-on services including call translation and transcription in the amount of \$54,674. These funds are available in Project 160600 - Replace 911 PSAP. The total project cost is \$230,348.

FISCAL IMPACT

SOURCE OF FUNDS	
State of California to Pay AT&T	\$175,674
Project 160600 Replace 911 PSAP	\$250,000
Total Funds Available	\$425,674

USE OF FUNDS	
Purchase of Carbyne PSAP System	\$175,674
Purchase of 5-Year Translation and Transcription Services	\$54,674
Total Project Cost	\$230,348
Total Remaining Project Funds	\$195,326

ATTACHMENTS

AT&T Scope of Work

Carbyne Installation/Implementation Quote

5-Year Translation and Transcription Quote



**EAST BAY REGIONAL PARK DISTRICT
RESOLUTION NO. 2025 – 02 –
FEBRUARY 4, 2025**

**AUTHORIZATION TO ENTER INTO A CONTRACT WITH AT&T TO REPLACE
THE STATE MANDATED 9-1-1 TELEPHONE SYSTEM FOR A TOTAL OF \$230,348**

WHEREAS, the East Bay Regional Park District (Park District) Public Safety Division currently has a 9-1-1 telephone system called Vesta for phone lines in the Communications Center. Each year, the Communications Center processes over 54,000 phone calls including texts, relay calls for hearing impaired park users, non-emergency calls, and emergencies; and

WHEREAS, the Park District's 9-1-1 telephone system is currently 10 years old, going on 11 years. The system is so outdated that it is no longer possible to find replacement parts and needs to be replaced completely. It is imperative that a new system is purchased to ensure service to the public is not interrupted if our current antiquated system fails; and

WHEREAS, the State of California has adopted a Next Generation 9-1-1 (NG911) project to bring up-to-date, cloud-based technology across all Public Safety Answering Points (PSAPs). After a lengthy vendor vetting process, the state has approved five (5) companies. Of these, only two state-approved vendors are locally supported through AT&T (who currently supports the Park District's 9-1-1 center), Carbyne and Motorola Vesta and Motorola Vesta is not yet available for immediate purchase and implementation; and

WHEREAS, on December 9, 2024, AT&T submitted a Scope of Work to the Park District to install and implement the Carbyne system within 120 days. As the adoption of the NG911 project is state-mandated, the State of California has agreed to pay AT&T the total cost of \$175,674. The Park District will be required to pay for add-on services including call translation and transcription in the amount of \$54,674 for a grand total of \$230,348.

NOW, THEREFORE BE IT RESOLVED, that the Board of Directors of the East Bay Regional Park District hereby authorize execution of a contract with AT&T in the amount of \$230,348 to replace the state mandated 9-1-1 Telephone System as presented to the Board on February 4, 2025; and

BE IT FURTHER RESOLVED, that the General Manager is hereby authorized and directed, on behalf of the Park District and in its name, to execute and deliver such documents and to do such acts as may be deemed necessary or appropriate to accomplish the intentions of this resolution.

Moved by Director _____, and seconded by Director _____, and
adopted February 4, 2025, by the following vote:

FOR:

AGAINST:
ABSTAIN:
ABSENT: