

# Del Valle Pilot Project

## Progress Report

Board Operations Committee

July 17, 2024

Seleney Sanchez, Acting Unit Manager - Unit 1

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# Objectives

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Improve Visitor Experience

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Reduce wait times

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Improve Safety

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Improve access for neighbors and staff



Orange Regional Park, 1977



Key Players and  
Contributors

- Interpretation and Recreation
- Finance
- Reservations
- Information Services
- Public Safety
- Public Affairs
- Park Operations

## Components of the Pilot

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Timeline

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Fee restructuring

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Traffic Plan

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Additional Staffing

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Info Booth

# Fee Restructuring

- Pre-pay option
- Flat Fee
- Moving Fees to other parts of the park



# Traffic Plan

- Pre-Memorial Day Plan
- Implementation
- Signage
- 4<sup>th</sup> of July Plan with City Rise



# Additional Staffing

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Year-round staffing levels  
vs summer focus

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Overtime Shifts

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Campground Kiosk Staffing  
levels

# Info Booth

- Interpretation & Recreation
- Overtime
- Visitor's Services



# Challenges

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Overtime Limits

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Seasonals

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Initial IS Challenges

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Initial Traffic Plan Challenges

# Current Conditions

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- City Rise Contract
- Staffing Issues
- Reactions to Fees
- Bi-weekly Check-ins
- Traffic Study





Thank You

Questions?